UNPAN Partners' Newsletter

October – November – December 2024

19th Annual Meeting of the Internet Governance Forum (IGF): Building our Multistakeholder Digital Future

The 19th Annual Meeting of the Internet Governance Forum (IGF) on Building our Multistakeholder Digital Future was held at the King Abdulaziz International Conference Center (KAICC) in Riyadh, Kingdom of Saudi Arabia, from 15 to 19 December 2024.

The programme was shaped according to four main themes:

- Harnessing innovation and balancing risks in the digital space
- Enhancing the digital contribution to peace, development, and sustainability
- Advancing human rights and inclusion in the digital age
- Improving digital governance for the Internet We Want

More information is available here.

Empowering Digital Transformation: Spreading Digitalization in Public Sector (Latin America and the Caribbean)

UN DESA's Division for Public Administration and Digital Government (DPIDG) organized a workshop on Empowering Digital Transformation: Spreading Digitalization in Public Sector in Latin America and the Caribbean. It was held from 25 to 27 November 2024 in Brasilia, Brazil, and organized in collaboration with the Red Interamericana de Gobierno Digital (RedGEALC), under the umbrella of the VIII Digital Government Ministerial Meeting of The Americas. More information is available here.

Empowering Digital Transformation: Spreading Digitalization in Public Sector

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UN DESA's Division for Public Administration and Digital Government (DPIDG) organized a workshop on Empowering Digital Transformation: Spreading Digitalization in Public Sector in Eastern Europe, Central Asia, West Asia. It was held from 19 to 20 November 2024 in Tallinn, Estonia, and organized in collaboration with the Government of Estonia, under the umbrella of the Tallin Digital Summit (TDS). The objective of the workshop was to empower the governments and their counterparts in select countries to apply the methodology of the UN E-Government Survey for conducting regular self-assessments of online services provision using the toolkit (OSI methodology) developed by UN DESA. More information is available here.

Effective Governance and the Quintet of Change for the Implementation of the Sustainable Development Goal: Webinar on Leaving No One Behind,

This webinar, held on 13 November 2024, examined some of the elements of leaving no one behind and innovative solutions that have used digital technologies for the achievement of the Sustainable Development Goals. Bridging the digital divide is a critical priority for ensuring that no one is left behind, including the development of affordable technology, skills and availability of productive services. Digital inclusion requires collaboration and cooperation across government and private sector organizations. A whole-of-government and whole-of-society approach is needed to drive digital inclusion initiatives that ensure equitable access to digital technologies and opportunities for all citizens, leaving no one behind. Leaving no one behind is also one of the principles of effective governance for sustainable development, which were developed by the Committee of Experts on Public Administration (CEPA) and endorsed by ECOSOC in 2018. The webinar also examined some of the strategies to operationalize the principle of leaving no one behind as articulated by

CEPA in its principles of effective governance for sustainable development. The webinar was part of the Webinar series on Effective Governance and the Quintet of Change for the Implementation of the SDGs. More information is available here.

8th Regional Symposium on Effective Governance and AI Transformation for the 2030 Agenda: Fostering Transformative Actions for Innovating Public Services

The Regional Symposium on Effective Governance is a UN DESA annual event in the Asia and the Pacific region and beyond. It seeks to raise awareness of critical public governance issues, examine current and future trends, and provide innovative approaches and new methodologies to support United Nations Member States in developing their capacities to accelerate the implementation of their commitments toward achieving the 2030 Agenda for Sustainable Development.

The focus of this year's Regional Symposium was on Effective Governance and AI Transformation for the 2030 Agenda: Fostering Transformative Actions for Innovating Public Services. The Symposium was organized by the United Nations Department of Economic and Social Affairs (UN DESA), Division for Public Institutions and Digital Government (DPIDG) through its Project Office on Governance (UNPOG) and in collaboration with the Ministry of the Interior and Safety (MOIS) of the Government of the Republic of Korea and Incheon Metropolitan City. The Symposium was held from 30 October to 1 November 2024, in Incheon, Republic of Korea. More information is available here.

Strengthening Institutional Capacities in Africa for Effective Implementation of the 2030 Agenda for Sustainable Development and AU Agenda 2063

UN DESA and AU/APRM have been partnering to support African countries in strengthening governance capabilities since 2019, using the UN principles of effective governance for sustainable development as a foundation for action.

This workshop was held in Cape Town, South African, from 24 to 16 October 2024. It aimed at supporting African countries in exploring development of concrete, tangible outcomes and plans of action for building effective, accountable and inclusive institutions that contribute to implementation of the 2024 Ministerial Declaration of the HLPF, the Pact of the Future and the second 10-year implementation plan of AU Agenda 2063 with a view to accelerating the achievement of national aspirations and objectives while responding to the related national development priorities identified by countries. More information is available here.

Global Symposium on Data and Digital Governance in Shanghai and Deqing

This Global Symposium, held in China, was organised under the scope of the UN Peace and Development Fund's (UN PDF) capacity development project on Developing institutional capacities for digital data management and cooperation to advance progress toward the Sustainable Development Goals. It addressed the existing challenges and gaps in implementing national digital data governance frameworks among countries, through enhancing the institutional capacities of countries to utilize, manage and govern data in a comprehensive, objective and evidence-based manner, through regional and global cooperation. The aim was to build awareness and develop institutional capacities in building national data governance frameworks in developing countries, especially those in Africa and the Asia Pacific region. More information is available here.

Expert Group Meeting towards New Standards of Excellence for Public Administration Education and Training

The United Nations Department of Economic and Social Affairs (UN DESA), through its Division for Public Institutions and Digital Government (DPIDG) and its Project Office on Governance (UNPOG), and the International Association of Schools and Institutes of Administration (IASIA), organized an Expert Group Meeting (EGM) of the UN DESA/IASIA Global Task Force: Towards New Standards of Excellence for Public Administration Education and Training. The EGM took place at United Nations Headquarters from 14 to 15 October 2024.

The objective of the EGM was to discuss and agree on new and updated Standards of Excellence for Public Administration Education and Training based on the contributions of over 1000 experts from around the globe who met through various global and regional workshops, and an online survey that was administered in five languages. The Standards of Excellence were

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finalized in 2008 almost 15 years ago. While the Standards are still relevant today, they do not refer to recent inter-governmental agreements and to the insights from the work undertaken by UN DESA/DPIDG and IASIA in the area of education and training. More information is available here.

Africa Regional Forum on Data Governance and Digital Government

Africa Regional Forum on Data Governance and Digital Government in South Africa (2-4 October 2024, Pretoria, South Africa) was organized by UN DESA/DPIDG with the African Peer Review Mechanism (APRM).

The workshop was organised under the scope of the UN Peace and Development Fund's (UN PDF) capacity development project on Developing institutional capacities for digital data management and cooperation to advance progress toward the Sustainable Development Goals. More information on the workshop is available here.

Activities from UNPAN Members

Public Sectors and Public Services for Sustainable Development International Seminar

The Public Sectors and Public Services for Sustainable Development International Seminar hosted by the Shanghai Academy of Social Sciences, Division for Public Institutions and Digital Government, UN DESA, and organized by the Institute of Information Sciences, SASS, was held in at the Shanghai Academy of Social Sciences on November 12, 2024. Eighteen experts and scholars from the Division for Public Institutions and Digital Government, UN DESA, International Institute of Administrative Sciences, universities and research institutions in the United Kingdom, Japan, Republic of Korea, the Philippines and Hong Kong, China, Beijing and Shanghai delivered keynote speeches. More than 70 people attended the meeting.

Wu Xueming, Vice President of the Shanghai Academy of Social Sciences, delivered a welcome speech. He expressed his sincere gratitude to UN DESA for its long-term trust and support for the Shanghai Academy of Social Sciences in co-organizing seminars and jointly compiling and publishing important reports. He expected the experts to actively share experiences, exchange ideas in depth, and strengthen cooperation around the theme of public sectors and sustainable development and focus on the vivid practice of digital government construction, so as to provide forward-looking strategies and suggestions for providing public services and contribute wisdom and strength to jointly building a prosperous, just and sustainable world.

Mr. Zhu Juwang, Director of the Division for Public Institutions and Digital Government, and Acting Director of the Division for Sustainable Development Goals, UN DESA, pointed out that the public sectors play an important role in such key areas as alleviating poverty and hunger, promoting education and public health, creating good investment and job opportunities, protecting the ecological environment and addressing climate change. He expressed gratitude to the SASS for the Chinese translation of the United Nations World Public Sector Report 2023. The Chinese version of the World Public Sector Report 2023 was released at this seminar and is the fourth time that the Institute of Information Sciences has undertaken the task of translating and publishing the Chinese version.

Dr. Sofiane Sahraoui, Director General of the International Institute of Administrative Sciences (IIAS), Professor Peter Fong, President of the Hong Kong Public Administration Association, and Professor Zhou Fengqi, Director of the Institute of Ecology and Sustainable Development, SASS, delivered keynote speeches on

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topics such as good governance to achieve the SDGs, strategies for developing a sustainable technology and finance innovation hub in China: The Guangdong-Hong Kong-Macao Greater Bay Area, Sustainable Development and Public Governance. More information is available [here](#).

Dhaka International University-SANPA-IOM international conference on Sustainable Development in South Asia: Where Do We Stand

This conference, held from 25 to 27 October 2024 in Dhaka, was attended by more than 250 scholars, researchers, practitioners, UN experts, PEP (politically exposed persons), diplomats, and senior policymakers from 15 countries and 90 universities and institutions. This conference provided the maiden opportunity for the SANPA EC to interact physically for the first time since its inception in 2020. The conference analyzed and dissected several aspects of sustainable development, and the speakers emphasized over and over again that there must be cooperation and partnerships between South Asian nations to achieve sustainable development. They also underscored the need to revamp the SAARC to strengthen multilateralism in resolving challenges. One of the key takeaways is that the global order must be just, inclusive and pro-poor.

Call for abstracts for 33rd NISPAcee Annual Conference 2025 - Deadline extended

The call for abstract proposals for the 33rd NISPAcee Annual Conference, taking place from May 22–24, 2025, in Bratislava, Slovakia, was open. This year's conference will focus on the timely theme of Polycrisis and multi-level governance: Impacts, lessons learned, challenges and opportunities.

Researchers, practitioners, and scholars in public administration were invited to submit their abstracts by November 25, 2024, and contribute to this important conversation on governance in times of crisis. [Read more.](#)

Call for Nominations for the Alena Brunovska Award for Teaching Excellence in Public Administration

This award is a tribute to a commitment of Alena Brunovska, one of NISPAcee's founders and the first Chair of the NISPAcee Steering Committee, to the development of public administration education in the region of Central and Eastern Europe.

Deadline for receipt of completed nominations was December 10, 2024. [Read more.](#)

Call for Nominations for the Mzia Mikeladze PhD Thesis Award

The Mzia Mikeladze PhD Thesis Award aims to promote research by young scholars on public administration and public policy in the NISPAcee region.

Deadline for receipt of completed nominations was December 1, 2024. Nominations could be made by the NISPAcee member institution where the thesis has been defended. [Read more.](#)

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Asia-Pacific Governance Watch 246

This report covers the various topic of Asia and the Pacific governance, such as 1) government policy and legislation; 2) government system and civil services; 3) management, capacity building and innovation; 4) economic and social development and ICT; 5) public finance; and 6) private sector. For more information, click here.

Asia-Pacific Governance Watch 247

This report covers the various topic of Asia and the Pacific governance, such as 1) government policy and legislation; 2) government system and civil services; 3) management, capacity building and innovation; 4) economic and social development and ICT; 5) public finance; and 6) private sector. For more information, click here.

EAPAA Board Meeting and General Meeting 2024

EAPAA (European Association for Public Administration Accreditation) Board and General meetings were held in Athens, Greece, within the EGPA Annual Conference 2024 on September 5, 2024. EAPAA 25th Anniversary was promoted and celebrated in Athens. Gyorgy Hajnal, Corvinus University, Hungary (former NISPAcee President) Chair of the EAPAA Board led the meetings. Juraj Nemec (former NISPAcee President and Steering Committee member) and Ludmila Gajdosova (NISPAcee Executive Director), EAPAA Board members, represented NISPAcee in the meetings. More information is available here.

Localizing Human Rights for Inclusive, Safe, Resilient and Sustainable Cities that Leave No One and No Place Behind

8th edition of the African Forum of Terrotial Managers and Training Institutes targeting the Local Government

Inaugural Global Conference on Economic Diversification

The inaugural Global Conference on Economic Diversification took place on October 31, 2024, at the Mohammed Bin Rashid School of Government (MBRSG) headquarters in Dubai. Organized by MBRSG, the event brought together experts from universities, policymaking institutions, and international organizations to explore policies and research on economic diversification.

Building on MBRSG's Economic Diversification Index (EDI), the conference featured a keynote address by Alia bint Abdullah Al Mazrouei, UAE Minister of State for Entrepreneurship. She highlighted the UAE's success in economic diversification, with non-oil sectors contributing 74% of GDP, and emphasized initiatives in renewable energy, AI, biotechnology, and advanced manufacturing under the "We the UAE 2031" vision.

The event welcomed 150 participants from 30 countries, with 19 academic papers accepted for publication. Day one featured panels on Gulf economic strategies, global challenges, and green financing, as well as discussions on economic complexity, institutional quality, and decarbonization. The conference continued with additional paper presentations on November 1, 2024.

Press release.

Certified Artificial Intelligence Ethics Assurance in Financial Ecosystems

The Mohammed Bin Rashid School of Government (MBRSG), in collaboration with the IEEE Standards Association (IEEE SA) and the DIFC Academy, is organizing the 3rd batch of the Certified Artificial Intelligence Ethics Assurance in Financial Ecosystems program from February 17-20, 2025, at the MBRSG premises in Dubai.

This Executive Education program focuses on addressing AI ethics assurance in Autonomous Intelligent Systems (AIS), while enhancing business models for both government and private sector entities, specifically emphasizing AI applications in financial ecosystems.

The program is tailored for professionals eager to learn to assess AIS for ethical conformity, including privacy, transparency, accountability, and algorithmic bias—key criteria under the IEEE CertifAIEd Program. Completion of this course marks a critical step toward becoming a globally recognized IEEE CertifAIEd Authorized Assessor.

For further details on upcoming batches or to enroll in the AI Ethics Assessor Training Course, please contact futuregov.research@mbrsg.ac.ae. Registration link.

MBRSG Led Session on Integrating the Global South in Global AI Governance at IGF 2024

The Mohammed Bin Rashid School of Government (MBRSG) organized a session titled Integrating the Global South in Global AI Governance at the Internet Governance Forum (IGF) 2024, held in Riyadh, Saudi Arabia, from December 15 to 19, 2024. Moderated by Dr. Fadi Salem and including Roeske Martin, Google, Deniz Susar, UN DESA, Gilles Fayad, IEEE, Nibal Idlebi, ESCWA and Sherifa Sherif, Egypt, this session explored key questions surrounding inclusive AI governance. Discussions focused on defining goals for inclusion, the roles of multinational organizations, local governments, and private sectors in fostering equitable participation, and strategies to ensure fair distribution of AI benefits while mitigating risks, particularly for the Global South. The session aimed to address the development of unbiased global AI governance frameworks that reflect the diverse needs of underrepresented regions.
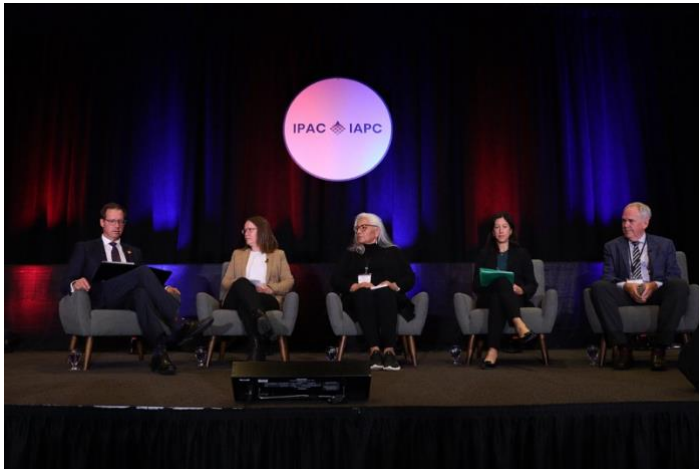
This initiative aligns with IGF 2024's overarching theme, Building our Multistakeholder Digital Future, highlighting sustainable and inclusive digital development.

For more details, visit the official IGF session page.

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IPAC Annual Conference 2024

The 2024 IPAC Annual Conference took place from October 2–4 2024 in Winnipeg, bringing together leaders from public service across Canada. This event featured keynote addresses, interactive workshops, and networking opportunities, equipping participants with tools to drive change in their organizations.

Speakers shared perspectives on diversity, crisis management, AI, and Indigenous governance, emphasizing reconciliation and inclusive policymaking.

The conference also celebrated public service excellence through the IPAC Awards, recognizing individuals and organizations for significant contributions to public administration.

Key Messages from the Event:

1. Indigenous Governance: Advancing Reconciliation

A significant focus of the conference was on Indigenous governance. Chief Gordon Bluesky stated, "There is no university where you can learn how to develop relationships across nations and governments. It's about spending time with leaders and building relationships." Kathleen Bluesky added, "The development of our land reflects the history and culture of our First Nations." The session emphasized partnerships rooted in mutual respect to advance reconciliation.

2. Leadership in Challenging Times

Public servants were called upon to think creatively and collaboratively to navigate the complex challenges of today's world. Sarah Thiele (Deputy Clerk and Associate Secretary to the Cabinet, Privy Council Office) urged attendees to embrace problem-solving, mentioning, "We

need solutions-oriented creativity to meet citizens' needs." Discussions during the session highlighted practical strategies for fostering resilience and driving impactful change within the public sector.

Navigating AI: A Practical Guide for Public Servants

IPAC, in collaboration with Microsoft, is launching its highly anticipated free AI Training Series designed to equip Canadian public servants with generative AI skills. This four-part workshop, beginning November 2024, explores the fundamentals of AI, prompt engineering, productivity tools, and public sector uses. The program is tailored to help public servants leverage AI to enhance service, streamline operations, and drive innovation across government.

The series has over 4,000 participants attending in the first Cohort, led by David Marotte (Quebec Leader, Data and Artificial Intelligence, KPMG)
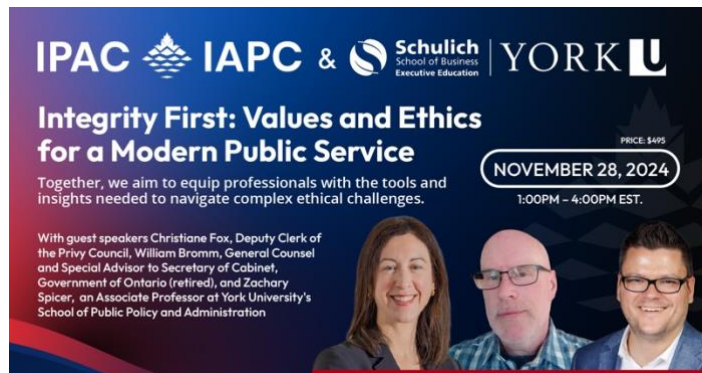
Each workshop focuses on essential aspects of AI relevant to the public sector. The first workshop begins with an introduction to AI literacy, providing participants with a foundational understanding of AI. The second workshop dives into the art of prompt engineering, offering effective strategies for interacting with AI to optimize outcomes and improve workflow efficiency. The third workshop explores how tools such as Microsoft 365's Copilot AI assistant. The series concludes with an analysis of real-world AI use cases in government, demonstrating how these applications can drive significant value and impact across various levels of the public sector.

Public servants can register for future sessions scheduled in early 2025, with plans for additional cohorts in the spring. These workshops represent a pivotal step toward building an AI-ready public sector. Event link.

Integrity First: Values and Ethics for a Modern Public Service

On November 28, 2024, IPAC, in collaboration with Schulich ExecEd hosted Integrity First: Values and Ethics for a Modern Public Service, a specialized training program designed to equip public servants with the tools to navigate ethical challenges in today's rapidly evolving public sector.

This program addressed the core responsibilities of public servants, focusing on building and maintaining public trust while navigating complex ethical dilemmas. Participants will explore key themes, including Values and Ethical Foundations for Public Servants, Ethical Decision-Making, and Protections and Responsibilities, to ensure they are prepared to uphold the highest standards of integrity in their work.

The course featured guest speakers, including William Bromm, (Former General Counsel and Special Advisor to the Ontario Government), and Christiane Fox, (Deputy Clerk of the Privy Council). These experts shared real-world insights, offering valuable perspectives on the ethical challenges public servants face and strategies for addressing them effectively.

Upon successful completion, attendees earn digital credentials from IPAC and Schulich ExecEd, certifying their expertise in ethical governance and demonstrating their commitment to professional excellence.

This program represents a unique opportunity for public servants to enhance their ethical decision-making skills. Whether facing situations involving data breaches, conflicts of interest, or whistleblower protections, participants will leave equipped to handle the most challenging scenarios with integrity and professionalism. Event link.

European Institute of Public Administration (EIPA) – Services for European Public Administration and Beyond

EIPA, established in 1981 in Maastricht (NL), provides learning and development, technical assistance, and comparative research to develop the capacities of public officials in dealing with EU affairs. EIPA has its headquarters in Maastricht and an office in Luxembourg. Annually, more than 10,000 civil servants from the EU institutions, bodies, and agencies, as well as national public administrations, participate in the activities conducted by the Institute, resulting in more than 15,000 days of activities per year. The Institute is supported by the EU Member States as well as the European Commission through its Erasmus+ programme. An overview of our upcoming courses can be found here. To learn more about EIPA's services, take a look at the E-Brochure.

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European Institute of Public Administration (EIPA) – Monthly newsletter

In its Monthly newsletter, EIPA informs readers about recently held events, news, new publications and blogs and upcoming events. Have a read on the newsletters of October and November.

To receive the EIPA Monthly newsletter as well as regular updates about upcoming courses, you can subscribe here.

European Certification for Public Procurement Professionals

Become a better public procurement professional and get certified with the European Institute of Public Administration (EIPA). EIPA has a wealth of experience in elevating the standards of public procurement for over two decades. The certification programme in public procurement offers a customised approach that can meet the diverse needs of professionals in the field. The programme provides a comprehensive understanding of the day-to-day challenges and questions that arise in European procurement and also offers a range of modules for advanced specialisation.

More information on EIPA's European Certification for Public Procurement Professionals

European Institute of Public Administration (EIPA) – New Digital Learning Path on EU Criminal Law for legal practitioners

The European Centre for Judges and Lawyers (EIPA Luxembourg) and Poland's National School of Judiciary and Public Prosecution (KSSIP) have launched a free online training, Digital Learning Paths – EU Criminal Law, for legal professionals. This learning path, which is part of the EU funded project DIGICRIM, consists of six e-modules, each covering a core area of EU criminal law. Each module includes resources to facilitate effective learning, including video lectures, case studies, recorded expert discussions, assignments, and quizzes to test knowledge and track progress. Find out more and register for free: DIGICRIM - Eipa

EIPA Continues Technical Assistance Activities for North Macedonia

The European Institute of Public Administration (EIPA), in collaboration with the North Macedonia Academy for

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Judges and Public Prosecutors, held a two-day training in Skopje on EU Law and legal research. The training aimed to enhance legal training and research skills to support North Macedonia's EU accession efforts under Chapter 23. This initiative, part of the Luxembourg Technical Assistance Programme, strengthens the country's judicial capacities and aligns with ongoing EU integration goals. Read more: EU Law Training North Macedonia - EIPA

EIPA Strengthens Collaboration with Ukraine to Advance Public Administration Reforms

The European Institute of Public Administration (EIPA) cooperates with Ukraine in its public administration reform   efforts.

The European Union places particular emphasis on Public Administration Reform as a prerequisite for successful EU Accession. With its unique expertise, EIPA is well placed to complement the efforts of national and international   partners   in   these   efforts.

In Kyiv, EIPA's Programme Director, Martijn Pluim, was welcomed by the Ukrainian Ombudsman's office, the Head of the Secretariat of the Ukrainian Parliament Commissioner   for   Human   Rights and   the Commissioner's Representative for Information Rights.

Read more: EIPA Strengthens Collaboration with Ukraine to Advance Public Administration Reforms - Eipa

Towards a Digitally 'Fit' EU: EIPA and EIT Digital Partnership

In October, the European Institute of Public Administration (EIPA) and EIT Digital signed a cooperation agreement, marking the beginning of a strategic partnership to advance digital transformation within the public sector across Europe. The event brought together leading figures from EU and national public administrations to discuss the public sector's crucial role in driving these transitions. It also provided a valuable platform for reflection and knowledge sharing. Read more: Towards a Digitally 'Fit' EU: EIPA and EIT Digital Partnership

Strengthening Albanian Public Administration Through CAF: Key Takeaways

In October, The European Institute of Public Administration (EIPA) conducted a training on the Common Assessment Framework (CAF) for Albania's School of Public Administration (ASPA). The training, part of the Luxembourg Ministry of Foreign and European Affairs's (MFEA) Technical Assistance Cooperation programme, focused on using CAF for public sector performance improvement, covering its principles, practical applications, and tools like the CAF

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e-tool. Read more: Strengthening Albanian Public Administration with CAF - EIPA

Technical Assistance Training for Ukraine's Public Officials

In November, the European Institute of Public Administration (EIPA) with support from the Luxembourg Government, held a training in Kyiv titled "Ukraine and the EU: The Association and Accession Processes." The programme, part of the 2024 Assistance Convention, aimed to prepare Ukrainian civil servants for EU accession by addressing legal and administrative reforms. Read more: Training for Ukraine's Public Officials - EIPA

EU Fundamental Rights Training for Candidate Countries

In November, the European Institute of Public Administration (EIPA) hosted a training on Fundamental Rights in the European Union for 20 judges and officials from EU candidate countries. The programme, supported by Luxembourg's MFEA, covered key topics like the Charter of Fundamental Rights, data protection, anti-discrimination, and human rights in business. Read more: Fundamental Rights Training for Candidate Countries

European Housing Policy Network Explores Housing Innovations in Maastricht (NL)

The European Housing Policy Network (EHPN) convened in Maastricht (NL), bringing together policymakers and experts from across Europe to address shared housing challenges. Hosted by the European Institute of Public Administration (EIPA) and led by the Dutch Ministry of the Interior, the event showcased innovative housing projects, emphasising sustainability and inclusivity

Participants from Denmark, Portugal, and Slovenia shared insights on housing systems, including funding, legal frameworks, and governance. The network fosters collaboration, offering a platform to exchange practical solutions and innovative strategies, with the aim of promoting housing justice across the EU.

Read more: European Housing Policy Network Explores Housing Innovations in Maastricht - Eipa

European Institute of Public Administration (EIPA) – Blogs

[Are Data Protection Authorities the new AI Market Surveillance Authorities?](#)

This blog explores the connection between the GDPR and the EU AI Act in protecting fundamental rights and helps to analyse the growing role of Data Protection Authorities in AI oversight. You will find out what skills are necessary for the future of AI compliance.

[Case C-774/22, FTI Touristik: The CJEU revisits the 'international element' in the context of the Brussels I bis Regulation](#)

In this blog you will discover how the CJEU's judgment in Case C-774/22, FTI Touristik, redefines the application of the Brussels I bis Regulation. You will learn about the crucial international element requirement and its impact on consumer protection in cross-border disputes, particularly in travel contract cases. The court's reasoning and the regulation's broader scope compared to the European Order for Payment are explored, ensuring jurisdictional clarity for consumers in the EU.

[Logic or Inuition? Finding the right balance](#)

In this first part of EIPA's blog series on the intricate balance between intuition and logic in negotiation, you will learn how these two complementary modes of thinking—quick, instinctive insights and rational, data-driven analysis—can work together to enhance decision-making, foster creative solutions, and drive successful outcomes. You will learn how integrating intuition with rigorous logic can lead to innovative and effective strategies in complex negotiation scenarios

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Making the Right Choice Between Procedures: Competitive Dialogue and Competitive Procedure with Negotiation

When it comes to public procurement, one of the most crucial decisions a contracting authority faces is selecting the right procedure to ensure value for money. This blog focuses on two popular procedures outlined in Directive 2014/24/EU: Competitive Dialogue (CD) and the Competitive Procedure with Negotiation (CPN). Despite their similarities, you will gain a better understanding of the subtle differences between these procedures and how they are key to ensuring an effective procurement process.
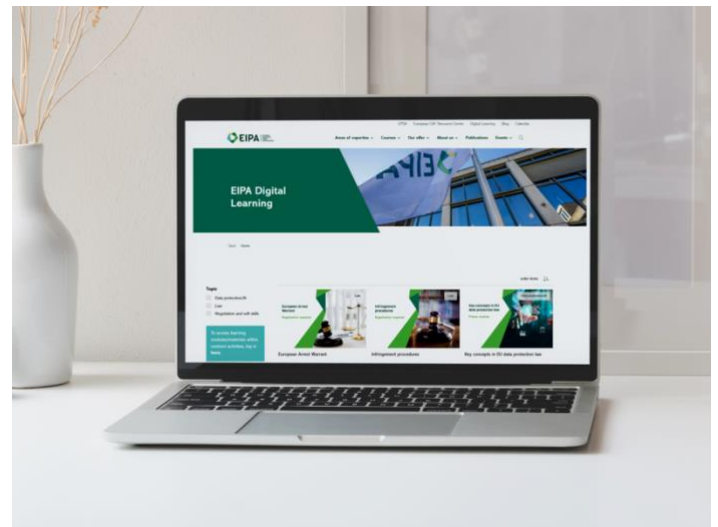

Six Tips to Fuse Logic and Intuition

In the second part of EIPA's blog series on the balance between intuition and logic, you will analyse the synergy between logic and intuition, demonstrating how their subtle association can lead to innovative and effective solutions. You will find out how to listen to your instinct and how objective data allows you to perceive what is not said, how to use critical thinking techniques, and how to build integrative mental models.

C-4/23, Mirin: At the crossroads of gender identity and EU citizens' right to freedom of movement

In this blog, you will explore the EU case C-4/23, Mirin, examining legal gender change rights across EU Member States. Discover how varied national policies impact freedom of movement and residence, and the EU's stance on gender recognition. Learn why Romania's refusal to recognise a UK-issued gender change challenges EU principles.

European Institute of Public Administration (EIPA) – Digital Learning Hub

The EIPA Digital Learning Hub, developed by the European Institute of Public Administration (EIPA), offers a range of online modules that can be accessed free of charge. The modules are designed to provide individuals with skills in various areas related to public administration and governance such as Cybersecurity Toolkit and European Arrest Warrant.
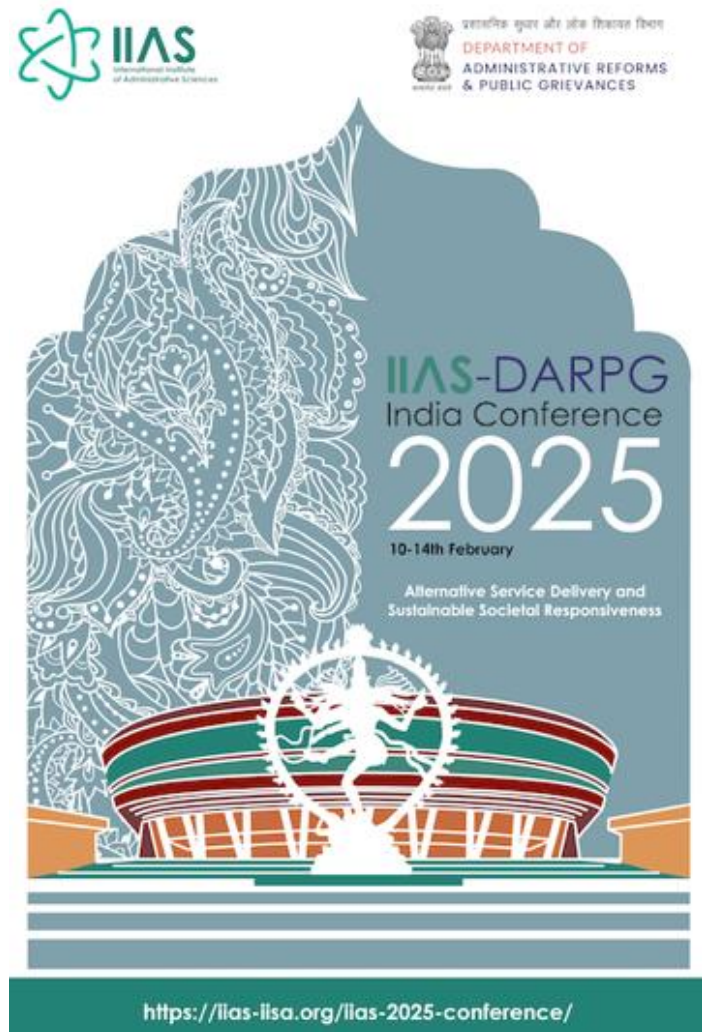
The modules offered are built upon real-life case studies, ensuring that learners gain insights into the challenges and best practices encountered in the field.

Register for free: EIPA Digital Learning - Eipa

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Upcoming Activities

International Institute of Administrative Science (IIAS) Annual Conference 2025

https://iias-iisa.org/iias-2025-conference/

In 2025, the International Institute of Administrative Science (IIAS) will host its annual conference in collaboration with the Department of Administrative Reforms and Public Grievances (DARPG). This event will take place at the Bharat Mandapam in New Delhi from February 10-14, 2025

The central theme of the conference, Next Generation Administrative Reforms – Empowering Citizens and Reaching the Last Mile, aims to address the evolving challenges of governance in the modern world

The conference agenda will feature a series of plenary sessions, panel discussions, and parallel sessions, offering diverse perspectives on both the main theme and other critical issues identified by the organizers'networks. For more information, please see here.

IPAC New Professionals

IPAC New Professionals Event will be held on January 16, 2025. Are you ready to grow, connect, and thrive in public service? Join us for an engaging virtual event developed by new professionals, for new professionals, designed to provide insights, inspiration, and actionable advice.

Format: Four 60-minute sessions

Topics and Highlights:

· How IPAC Can Support Your Growth: Learn how IPAC can support your career with David Fulford.

· Achieving Success Through Collaboration: Discover how teamwork can tackle complex challenges.

· Growing and Developing Professionally/Personal Brand: Explore lateral growth strategies, career mindset shifts, and personal branding with experts including Josh Hjartarson.

· The Future of Government: Hear from thought leaders like Zach Spicer about designing for tomorrow's challenges.

· Government 101 Part 2: Get an insider's guide to navigating the public sector with insights from IPAC's president Mala Khanna.

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Registration details coming soon – don't miss this opportunity!

European Institute of Public Administration (EIPA) – Upcoming courses

[Supporting the Capacity for Social Innovation Using EU-Funded 2021-2027 Programmes](#)
Rome (IT), 20-21 January 2025

This course will provide a clear understanding of the new complex context of implementation of EU funds programmes, will offer a general tool kit for applying VUCA in EU-funded programmes and will present recommendations for needed organisational changes in Managing Authorities.

[Negotiate to Win: Essential Skills for Bilateral Negotiations](#)
Maastricht (NL), 11-12 February 2025

Over two intensive days, you will learn essential strategies for effective communication, conflict resolution, and deal-making. Gain the confidence to navigate complex bilateral negotiations with finesse, ensuring favourable outcomes for all parties involved.

[Cybersecurity Policies and Practices in the EU – for non-IT Experts](#)
Online, 25-26 February 2025

This online course is designed specifically for non-IT professionals, and focuses on the legal and policy aspects of cybersecurity, covering cybersecurity standards in the EU, how to adopt them and put them into practice.

[The Future-Proof Public Sector: Organisational Transformation in Times of AI](#)
Barcelona (ES), 13-14 March 2025

This course provides public sector leaders with the essential tools to tackle digital transformation, focusing specifically on the integration of Artificial Intelligence (AI) in public services, the new forms of work and the latest trends in HRM.

[Introduction to EU Asylum and Migration Law](#)
Luxembourg (LU), 19-20 March 2025

This course explains the policy considerations and legal concepts related to asylum law as developed in the EU's Common European Asylum System (CEAS). The course also addresses other aspects of the European Union's Area of Freedom, Security and Justice and includes a presentation on the recently adopted New Pact on Migration and Asylum.

[Financial Management and Audit of EU Structural Funds: Programme Finance, Simplification, Key Audit Issues and Public Procurement](#)
Online, 1-3 April 2025

How have Programme Finance, Financial Management and Audit rules changed for the new 2021-2027 period? What are the key live issues for finance, control and audit at present and how are these likely to evolve in the new programming period? What do new Programmes look like and have they taken advantage of the new, extraordinary financial flexibilities?

[Practical EU Presidency Skills](#)
Maastricht (NL), 1-3 April 2025

Join our immersive training programme designed to equip you with essential skills and strategies for navigating the challenges of an EU Presidency. Gain insights into effective leadership, negotiation techniques, and collaborative decision-making to drive impactful results during your tenure.

European Institute of Public Administration (EIPA) – Upcoming Events

An overview of the upcoming events by the European institute of Public Administration (EIPA) can be found [here](#).

Online Conference: International Benchmarking Study: Public Sector Performance Results 2024 Edition
Online, 5-6 February 2025

In search for practices which lead to excellent performance, the European Institute of Public Administration (EIPA) and the [Ministry of the Interior and Kingdom Relations of the Netherlands](#) have performed a study to evaluate the effectiveness, efficiency, cost-effectiveness, satisfaction and trust of citizens, enterprises and other relevant stakeholders regarding available products, services, provisions and outcomes in ten policy areas in 35 countries, with a longitudinal perspective.

During this conference, the EIPA team and external experts will present the results of their in-depth analysis conducted in 2024 in the following policy areas:

- Health

- Sports

Disclaimer: The views expressed are those of the individual authors and do not imply any expression of opinion on the part of the United Nations.

- International Best Practices in Social Security Systems

Authors and external experts will share the best practices and trends in the domains and participants will have the opportunity to actively engage with the experts in dynamic Q&A sessions.

Info and registration: Benchmarking Study Conference EIPA: Results and Best Practices - Eipa

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