



UNPAN Partners' Newsletter

July – August – September 2024



Global Launch of the UN E-Government Survey 2024

The global launch of the **United Nations E-Government Survey 2024: Accelerating Digital Transformation for Sustainable Development** took place on 17 September 2024 with a press briefing. The E-Government Survey is a vital resource providing insights into the evolving landscape of digital government. The thirteenth edition of the Survey explores key trends and innovations that are shaping the future of public administration, with a focus on building resilient, inclusive digital infrastructures.

The 2024 edition continues to explore the importance of digitalization in governance at both national and local levels, providing countries with actionable insights through frameworks and recommendations for enhancing public services. The press briefing provided an in-depth overview of the Survey's key findings and its role in advancing the global digital government agenda for sustainable development. For more information, click [here](#).



Capacity Development Workshop on the Importance and Relevance of the Standards of Excellence for Public Administration Education and Training

UN DESA, through its Division for Public Institutions and Digital Government (DPIDG), in partnership with the International Association of Schools and Institutes of Administration (IASIA), organized a Capacity Development Workshop on the Importance and Relevance of the Standards of Excellence for Public Administration Education and Training, held in Bloemfontein, South Africa on July 2, 2024. This workshop took place in the framework of the 2024 IASIA Conference on Alternative Service Delivery and Sustainable Societal Responsiveness.

The workshop provided an overview of the update process of the Standards of Excellence for Public Administration Education and Training, initially established in 2008. The review and update aligns these standards with developments and insights from recent work in public administration, particularly in the context of the 2030 Agenda for Sustainable Development. By revising these standards, the process improves the quality and effectiveness of education and training for public servants worldwide. The event convened experts, educators, and trainers from public administration schools and institutes, alongside

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students and civil service professionals participating in the IASIA conference. Discussions focused on integrating the Sustainable Development Goals (SDGs), the Principles of Effective Governance and the Curriculum on Governance for the SDGs into public administration curricula, enhancing public sector performance, and fostering institutions that are accountable, inclusive, and responsive to societal needs. The workshop also included preliminary assessments, identification of educational gaps, and the formulation of recommendations to advance public administration education aligned with global development goals. This gathering provided a critical platform for sharing good practices and innovations in public administration training and education. For more information, click [here](#).



Capacity Development and Consultation Workshop on Sierra Leone National Data Governance Framework

A capacity development Workshop on a National Data Governance Framework in Sierra Leone (4-5 July 2024, Freetown, Sierra Leone) was organized by UN DESA/DPIDG with the Ministry of Public Administration and Political Affairs, Government of Sierra Leone. The workshop was organised under the scope of the UN Peace and Development Fund's (UN PDF) capacity development project on Developing institutional capacities for digital data management and cooperation to advance progress toward the Sustainable Development Goals. The aim of the UN PDF 2030-Sub-Fund Project is to implement innovative, forward-looking and pro-active projects in support of the 2030 Agenda and the Sustainable Development Goals (SDGs).

The objectives of the National Consultation Workshop included:

- Engage stakeholders from different agencies and other non-government stakeholders to participate in the official dialogue and knowledge exchange on proposing a national data governance framework for Sierra Leone.
- Engage stakeholders from different agencies and other non-government stakeholders to participate in the official dialogue and knowledge exchange on proposing a national data governance framework for Sierra Leone.
- Discuss the existing opportunity and gap assessments for proposed focus areas, emerging from dialogue and interaction among workshop participants, including the proposed UN DESA data governance framework of 4 pillars and 6 elements.
- Identify the next course of action in strategic planning and implementation for setting up a national data governance framework.

For more information, click [here](#).



Foresight and Systems Thinking for Strategic Planning for Sustainable Development Goals in the Dominican Republic

The United Nations Department of Economic and Social Affairs (UN DESA) through its Division for Public Institutions and Digital Government (DPIDG) and its Financing for Sustainable Office (FFSDO) in partnership with the United Nations Institute for Training and Research (UNITAR) held a capacity building workshop on Foresight and Systems Thinking for Strategic Planning for Sustainable Development Goals in the Dominican Republic.

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The virtual workshop promoted a more coherent, participatory, and evidence-based governance approach in support of the planning and policy prioritization of Dominican Republic's Multi-Annual National Plan for the Public Sector. The approach is based on strategic foresight and systems thinking methodologies which will help progress towards a holistic planning that is technically desirable and politically feasible. For more information, click [here](#).



HLPF 2024 - VNR Lab 14: Strengthening digital government and data governance for a more agile and effective public sector in Africa

Rapid technological development has had a transformative impact on governments across the globe, from the ways in which they communicate with people to the development of innovative solutions enhancing public service delivery and fostering sustainable development (e.g., smart cities and the use of emerging technologies in the public sector). However, potential associated challenges and risks exist, which must urgently be addressed, such as the persistent digital divides, data gaps, as well as security and privacy issues. There are also growing concerns about the potential disruptive changes that rapid advancements in technology may bring to societies and public administrations worldwide, with questions of adequate governance and regulation of emerging technologies, such as artificial intelligence, remaining as elaborated on by the United Nations Committee of Experts on Public Administration (CEPA) at its recently held [23rd session](#). Nevertheless, the digitalization of governments can offer immense opportunities to leapfrog development, improve public service delivery, combat corruption, reduce inequalities and deliver public value provided it

is managed in a fair, ethical, and people-centred manner.

The impact of digitalization on public administrations, political systems and economies in Africa remains uneven, though new technologies offer compelling opportunities for social and economic growth. For most African countries, the realities of inadequate infrastructure, low digital literacy skills, lack of effective data governance and other socioeconomic challenges make the adoption of new technologies and digitalization of government difficult.

This VNR Lab facilitated peer-to-peer learning by inviting selected African countries to share their different approaches and experiences in fostering digital government and data governance to render their public sector more effective and agile. In addition, representatives from UN DESA and APRM complemented the discussions by providing insights into related support provided to countries. For more information, click [here](#).



Capacity Development Workshop on Changing Mindsets in Saint Lucia for Innovation and Digital Transformation

UN DESA, through its Division for Public Institutions and Digital Government (DPIDG), organized a workshop on Changing Mindsets in Saint Lucia for Innovation and Digital Transformation, held in Saint Lucia from August 6-7, 2024, in partnership with The United Nations Economic Commission for Latin America and the Caribbean (ECLAC), Caribbean Centre for Development Administration (CARICAD), and the UN Resident Coordinator Office for Barbados & the Eastern Caribbean. The workshop was organized within the

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framework of the Development Account project on Innovation Digital Government Transformation and Changing Mindsets in the Caribbean SIDS.

This workshop fostered discussions on key issues, challenges, and opportunities for innovation and digital transformation in Saint Lucia, offering support to government officials and stakeholders. Additionally, it involved a preliminary assessment, identification of gaps, and formulation of a Road Map for project implementation, emphasizing changing mindsets to support the Saint Lucia Civil Service's digital transformation priorities. The meeting brought together senior government officials, private sector leaders, and other relevant stakeholders to discuss innovation and digital transformation in alignment with Saint Lucia's national development plan. For more information, click [here](#).



Capacity Development and Consultation Workshop on Public Service Management and Data Governance Framework in Tanzania

A Capacity Development and Consultation Workshop on Public Service Management and Data Governance Framework in Tanzania (21-22 August 2024, Dodoma, Tanzania) was organized by UN DESA/DPIDG with the e-Government Authority, Government of Tanzania. The workshop was organised under the scope of the UN Peace and Development Fund's (UN PDF) capacity development project on Developing institutional capacities for digital data management and cooperation to advance progress toward the Sustainable Development Goals. The aim of the UN PDF 2030-Sub-Fund Project is to implement innovative, forward-

looking and pro-active projects in support of the 2030 Agenda and the Sustainable Development Goals (SDGs).

The objectives of the National Consultation Workshop included:

- Engage stakeholders from different agencies and other non-government stakeholders to participate in the official dialogue and knowledge exchange on proposing a national data governance framework for Tanzania.
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- Discuss the existing opportunity and gap assessments for proposed focus areas, emerging from dialogue and interaction among workshop participants, including the proposed UN DESA data governance framework of 4 pillars and 6 elements.
- Identify the next course of action in strategic planning and implementation for setting up a national data governance framework.

For more information, click [here](#).



Effective Governance and the Quintet of Change for the Implementation of the Sustainable Development Goals: Webinar 4 on Sound Policy Making and Strategic Foresight

DPIDG held its fourth webinar on Sound Policy Making and Strategic Foresight on 11 September 2024 as part of the UN DESA webinar series on Effective Governance and the Quintet of Change for the Implementation of the Sustainable Development Goals. The objective of the

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webinar was to enhance understanding of strategic planning and foresight in the public sector to address future complex challenges and strengthen capacities on strategic foresight for policy coherence and long-term planning in the public sector. The 5 panelists, all renowned experts and practitioners, addressed how strategic foresight differs from traditional planning, the purposes for which foresight can be used, and key prerequisites for embedding strategic foresight in the public sector, opportunities and challenges in applying strategic foresight in governments and how governments can promote strategic foresight for sound policymaking. For more information, click [here](#).

Development Goals. For more information, click [here](#).



United Nations

Department of
Economic and
Social Affairs



Workshop on Strategic Foresight in Pakistan

Developing a Vision for Chitral

18 - 19 September 2024



Workshop on Strategic Foresight in Pakistan: Developing a Vision for Chitral

This workshop, which took place 18-19 September 2024 in Chitral, Pakistan, is part of a broader initiative to develop a long-term plan and define priority actions. The government of Khyber Pakhtunkhwa (GoKP) is building capacities and engaging local communities to foster a shared vision tailored to Chitral's challenges and opportunities while getting a good sense of the future trends and unanticipated events. Having a vision for Chitral that is shared and collectively owned is a basis from which a longer-term plan can be developed that sets out what would be the best way to reach that vision.

The objectives of this workshop included:

- Develop a shared vision that will inform a development plan in Chitral, emphasizing sustainable eco-tourism and economic growth with minimal environmental impact, respecting Chitral's heritage.
- Validate scenarios for possible futures to mitigate risks.
- Discuss and validate a roadmap that defines a desired outcome.

For more information, click [here](#).



Effective Governance and the Quintet of Change for the Implementation of the Sustainable Development Goals: Webinar 5 on Localization of the SDGs

A webinar on localization of the Sustainable Development Goals (SDGs) was organized by DPIDG. The webinar examined ways in which to effectively decentralize and localize the SDGs, including by establishing financial stability, strengthening local finance systems and preventing and responding to external shocks. The webinar also examined the strategy guidance notes to operationalize the principle of subsidiarity, one of the principles of effective governance for sustainable development which were developed by the UN Committee of Experts on Public Administration (CEPA). The webinar provided a platform to share knowledge and guidance on how to promote inclusiveness and subsidiarity for sustainable development and was attended by 169 participants from around the globe. The webinar is part of the webinar series on Effective Governance and the Quintet of Change for the Implementation of the Sustainable

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Roundtable on the Future of Governance

UN DESA through its Division for Public Institutions and Digital Government and the Latin American Center for Public Administration (CLAD) organized a Roundtable Discussion on the Future of Governance which took place on 20 September 2024 at the margins of the Summit of the Future.

The Roundtable Discussion on the Future of Governance focused on:

- Context and drivers of change that are affecting governance systems now, and in the future
- Developing capacities for anticipatory governance
- Mindsets, capacities, and competencies needed to navigate the future of governance

For more information, click [here](#).



Empowering Digital Transformation: Building National and Local Capacities in Southern and Eastern Africa

Governments play a pivotal role in delivering public services and achieving the Sustainable Development Goals (SDGs). In the context of the rapid urbanization and digital transformation in Africa, the development of robust national and local e-government infrastructures has become increasingly critical. Many countries in the Southern and Eastern African regions face significant challenges in advancing their e-government capabilities. These challenges are reflected in their low rankings on the E-Government Development Index (EGDI) and the Local Online Service Index (LOSI).

The lack of sufficient resources, digital infrastructure, and expertise at both the national and local levels have impeded the effective implementation of e-government tools. This workshop, held 30 September-2 October 2024 in South Africa, addressed these challenges by fostering South-South collaboration, knowledge sharing, and capacity building among participating countries. For more information, click [here](#).

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Africa Regional Forum on Data Governance and Digital Government

The Africa Regional Forum on Data Governance and Digital Government in South Africa (2-4 October 2024, Pretoria, South Africa) was organized by UN DESA/DPIDG with the African Peer Review Mechanism (APRM). The workshop was organised under the scope of the UN Peace and Development Fund's (UN PDF) capacity development project on Developing institutional capacities for digital data management and cooperation to advance progress toward the Sustainable Development Goals. The aim of the UN PDF 2030-Sub-Fund Project is to implement innovative, forward-looking and pro-active projects in support of the 2030 Agenda and the Sustainable Development Goals (SDGs). For more information, click [here](#).



Expert Group Meeting towards New Standards of Excellence for Public Administration Education and Training

The United Nations Department of Economic and Social Affairs (UN DESA), through its Division for Public Institutions and Digital Government (DPIDG) and its Project Office on Governance (UNPOG), and the International Association of Schools and Institutes of Administration (IASIA), is organizing an Expert Group Meeting (EGM) of the UN DESA/IASIA Global Task Force: Towards New Standards of Excellence for Public Administration Education and Training. The EGM took place at United Nations Headquarters from 14 to 15 October 2024.

The objective of the EGM is to discuss and agree on new and updated Standards of Excellence for Public Administration Education and Training based on the contributions of over 1000 experts from around the globe who met through various global and regional workshops, and an online survey that was administered in five languages. The Standards of Excellence were finalized in 2008 almost 15 years ago. While the Standards are still relevant today, they do not refer to recent inter-governmental agreements and to the insights from the work undertaken by UN DESA/DPIDG and IASIA in the area of education and training. For more information, click [here](#).

Activities from UNPAN Members



EIPA Welcomes Romania: Enhancing EU-wide Public Administration Training

On 1 July 2024, Romania became a member of the European Institute of Public Administration (EIPA), strengthening collaboration with European institutions.

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This move expands EIPA's pan-European network, enhancing cooperation and knowledge sharing across the EU. Romania's inclusion supports EIPA's goal of representing all EU Member States and promoting excellence in public administration. For more information, click [here](#).

Data-Driven Justice: Innovating Judiciaries and Law Enforcement (EPSA Webinar)

This webinar, held on 4 July, delved into the impact of digital technologies on judiciaries and law enforcement. It covered how data analytics, AI, and other digital tools can enhance efficiency, transparency, and fairness in these fields. The session featured EIPA experts, policymakers, and EPSA applicants discussing best practices, ethical considerations, and challenges associated with these innovations. For more information, click [here](#).



Technical Assistance for Regional Stability and EU Integration in the Western Balkans, Moldova, Turkey and Ukraine

EIPA launched its 2024 Assistance Convention, supported by Luxembourg, to enhance judicial and administrative capacities in the Western Balkans, Turkey, Moldova, and Ukraine. Key activities include seminars on human rights and training methods, as well as introducing an EU law curriculum for Kosovo's judiciary, all aimed at fostering regional stability and EU integration. For more information, click [here](#).

DPOs as Future AI Officers: Essential Training for AI Compliance

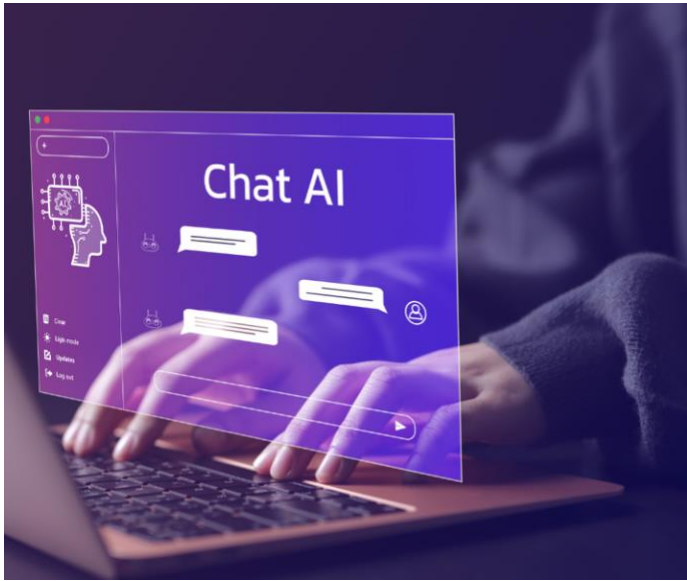
The European Data Protection Board (EDPB) has proposed that Data Protection Authorities (DPAs) take on key responsibilities under the new EU Artificial Intelligence Act (AI Act). As the deadline for AI compliance approaches, DPAs, with their expertise in data protection and fundamental rights, are seen as ideal for overseeing AI systems. This would streamline regulation and enhance enforcement of both AI and data protection laws. For more information, click [here](#).



AI Regulatory Milestone: EU Signs First Global AI Treaty for Ethical AI Development

The European Commission has signed the world's first global AI treaty, the Council of Europe Framework Convention on Artificial Intelligence, establishing legally binding standards for ethical AI development. The treaty, signed by the EU, UK, US, and others, ensures AI practices align with human rights, democracy, and the rule of law. This milestone complements the EU's AI Act and other international efforts. For more information, click [here](#).

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EIPA and Maastricht University Contribute to UNESCO AI Guidelines for Courts

EIPA Maastricht, in collaboration with Maastricht University's Law and Tech Lab, has contributed to UNESCO's open consultation on draft guidelines for AI use in courts. These guidelines emphasise integrating AI into justice systems while ensuring ethical standards. EIPA's input highlights the importance of AI literacy for public and private sector professionals, aiming to foster responsible and informed AI use in governance and legal settings. For more information, click [here](#).



Public Sector Strategies Against Climate Change (EPSA Webinar)

This webinar, held on 12 September 2024, addressed the critical role of the public sector in tackling climate change. It focused on effective policies, innovative solutions, and practical applications for climate mitigation and adaptation. Participants learned from EIPA experts, policymakers, and EPSA applicants about key trends, strategic approaches, and best practices in public sector climate action. For more information, click [here](#).



Lifelong Learning Initiatives at EIPA

EIPA held the second session of its negotiation skills workshop, Negotiate to Win: Essential Skills for Bilateral Negotiation, aimed at enhancing personal and professional growth. The training emphasised understanding cultural differences, setting clear goals, and adopting a win-win mindset. Interactive simulations helped participants apply these strategies in practical scenarios. For more information, click [here](#).

European Certification for Public Procurement Professionals

Become a better public procurement professional and get certified with the European Institute of Public Administration (EIPA). EIPA has a wealth of experience in elevating the standards of public procurement for over two decades. The certification programme in public procurement offers a customised approach that can meet the diverse needs of professionals in the field. The programme provides a comprehensive understanding of the day-to-day challenges and questions that arise in European procurement and also offers a range of

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modules for advanced specialisation. For more information, click [here](#).

European Institute of Public Administration (EIPA) – Digital Learning Hub

The EIPA Digital Learning Hub, developed by the European Institute of Public Administration (EIPA), offers a range of online modules that can be accessed free of charge. The modules are designed to provide individuals with skills in various areas related to public administration and governance such as [Cybersecurity Toolkit](#) and [European Arrest Warrant](#).

The modules offered are built upon real-life case studies, ensuring that learners gain insights into the challenges and best practices encountered in the field. To register for free, click [here](#).

European Institute of Public Administration (EIPA) – Monthly Newsletter

In its Monthly newsletter, EIPA informs its readers about recently held events, news, new publications and blogs and upcoming events. The newsletters of [July](#), [August](#) and [September are now available](#).

To receive the EIPA Monthly newsletter as well as regular updates about upcoming courses, you can [subscribe here](#).

Call for New Working Groups and Panels – 33rd NISPAcee Annual Conference 2025

For the 33rd NISPAcee Annual Conference 2025 new Working Group or Panel were open for proposals, with the main conference theme: Polycrisis and multi-level governance: Impacts, lessons learned, challenges and opportunities. For more information, click [here](#).

Call for Contributions NISPAcee Journal of Public Policy Special Issue

The NISPAcee Journal of Public Administration and Policy welcomes individual submissions of up to 8000 words (inclusive of references and notes) that discuss,

examine, or review the governance and policymaking in the Western Balkans toward European Union integration.

Abstracts to the Editor of this special issue, Associate Prof. Marko Begović - marko.begovic.himolde.no – could be sent before 21 October 2024. Abstracts should be structured words including research question, methods, results, and implications, in English and 300 words excluding the title and author's short resumes following journal's guidelines. For more information, click [here](#).



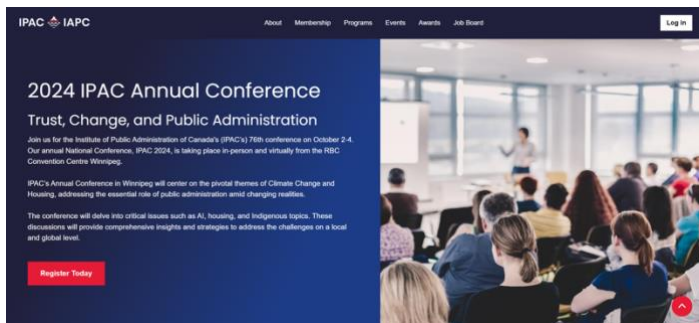
32nd NISPAcee Annual Conference 2024

The 32nd NISPAcee Annual Conference was held 23-25 May 2024 in Tbilisi, Georgia, with the main theme of Public Administration in post-conflict reconstruction. The path of state reconstruction post-violent conflict is arduous and intricate. Yet, revisiting the role of public administration and governance in forging a strong foundation for sustainable development and ensuring a peaceful and prosperous state, as part of the longstanding working groups and panels of NISPAcee annual conference, is the need of the hour. The literature offered comprehensive insights, spanning from security governance to administrative-economic and political governance, as well as external aid's significant role in post-conflict reconstruction. Be it the European Union's conditionality and socialization, or the United Nations' and other global organizations' emphasis on nation/state building and resilience – these frameworks and their correct applications are indispensable in ensuring a sustainable peace.

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The 2024 NISPAcee Annual Conference was not just an academic forum. It was a gathering of minds dedicated to effective governance post-conflict. It focused on compiling the wealth of state-building experiences, revisiting best practices, and harnessing the transformative power of digital technologies, thereby creating novel approaches to post-conflict public governance and administration in the CEE region and globally. For more information, click [here](#).



IPAC Launches a New English and French Website

IPAC is excited to announce the launch of its brand-new bilingual website. This upgrade represents the organization's continued commitment to enhancing user experience and accessibility for all members and visitors. Now available in both English and French, the website reflects IPAC's dedication to serving Canada's diverse public administration community.

The new platform features a user-friendly interface with enhanced tools to help users stay informed and engaged with IPAC's activities. Whether visitors are searching for resources, events, or exclusive membership content, the redesigned website ensures a smoother and more efficient experience.

Key features of IPAC's new website:

- **Bilingual Access:** With a full French translation, the website ensures inclusivity and accessibility for all users, fostering greater engagement with Canada's French-speaking communities.
- **Improved Navigation:** The new design makes it easier to locate updates, resources, and upcoming events.
- **Member Portal:** A dedicated space for members to manage their profiles, renew memberships, and access exclusive content.

- **Event Calendar:** Users can stay informed about IPAC's upcoming events, webinars, and conferences while accessing recordings of past events for continued learning.

IPAC encourages everyone to explore the new platform, designed with modernized features to make interactions with the organization more seamless and enjoyable.

The introduction of the French version of the website reinforces IPAC's efforts to provide greater accessibility to members across the country, making it easier for all users to engage with the valuable resources and information the organization offers. For more information, click [here](#).



Managing In Complexity: How Our Fears of Uncertainty Can Hurt Us and What To Do About It

In this session hosted by IPAC, author Sara Filbee and Deputy Minister Gina Wilson discussed Filbee's book *Managing In Complexity: How Our Fears of Uncertainty Can Hurt Us and What To Do About It*. The session explored how we can be more effective in the new world of hybrid and virtual, working in our complex world in which we cannot predict, control, or determine the future and where there are no guaranteed tools and techniques. For more information, click [here](#).

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IPAC Awards Shortlist

IPAC is pleased to announce the IPAC Awards in Public Administration Excellence distinguished shortlist. 2024's process was highly competitive, with a 60% increase in nominations from the previous year. After a thorough review process, IPAC's National Awards Committee has selected the strongest nominations in each category. Awards given by IPAC recognize excellence in public service and public administration across Canada. The awards are given to leaders across the public administration field in four distinct categories. From each shortlist a winner or multiple winners will be selected and announced at IPAC's Annual Conference from October 2-4, 2024, in Winnipeg. For more information, click [here](#).

European Institute of Public Administration (EIPA) Blogs



The European Court of Human Rights: Advancing Legal Recognition of Same-Sex Couples across Europe?

This [blog](#) explores the evolving legal recognition of same-sex couples across Europe, focusing on the East-West divide and key rulings by the European Court of Human Rights (ECtHR). Author and EU Law expert Carlos Santaló Goris explains how these decisions impact national laws and the future of same-sex marriage rights.



C-222/23, Toplofikatsia Sofia: First ECJ judgment that addressed the 2020 Service Regulation

In this [blog](#) you will read about the impact of the 2020 Service Regulation (EU) 2020/1784, which enhances cross-border legal procedures in the EU by introducing a special mechanism to trace recipients' addresses. Learn about the recent ECJ judgment in Toplofikatsia Sofia (C-222/23) and its implications for Bulgarian law and the Brussels I bis Regulation and find out how these regulations affect jurisdiction and the service of judicial documents across Member States.

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Mastering Soft Skills: The Art of Conducting a Successful Negotiation

This [blog](#) delves into the soft skills that are essential for negotiators and gives practical advice on how to develop them. Whether you're an experienced professional or a novice in the art of negotiation, these techniques will help you improve your results and secure the most advantageous deals.



Demystifying AI in Public Procurement: Following a Beginner's Curiosity

This [blog](#) explores the challenges and opportunities of integrating AI into public procurement. It delves into AI's role, ethical considerations, and practical steps for procurement professionals, offering insights on navigating the complexities of AI in the public sector.



IPAC's 76th Annual Conference

The Institute of Public Administration of Canada's (IPAC's) 76th conference took place 2-4 October 2024. The annual National Conference, IPAC 2024, took place in-person and virtually from the RBC Convention Centre Winnipeg. IPAC's Annual Conference in Winnipeg centered on the pivotal themes of climate change and housing, addressing the essential role of public administration amid changing realities.

The conference will delve into critical issues such as AI, housing, and Indigenous topics. These discussions will provide comprehensive insights and strategies to address the challenges on a local and global level.

The conference champions included:

- Jan Forster, Deputy Minister, Advanced Education and Training, Government of Manitoba
- Diane Gray, President, Prairies Economic Development Canada (PrairiesCan), Government of Canada
- Felicia Wiltshire, Director, Customer Service & Communications, City of Winnipeg

The Honourable Robert Rae, Ambassador and Permanent Representative of Canada to the United Nations in New York spoke at the conference, providing valuable insights on global issues and their local impacts.

For more information, click [here](#).

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2024 WeGO-NIA Joint Training Course

October 08 - 11, 2024 Seoul | South Korea



Invitation to Participate in the WeGO-NIA's Annual Joint Training Course 2024 in Seoul

The WeGO-NIA Annual Joint Training Course 2024 is took place from October 8-11, 2024, in Seoul, South Korea. The 4-day WeGO-NIA Joint Training Course 2024 is designed to equip members with innovative and localized smart city solutions to better address urban challenges and socioeconomic issues. This program is exclusively open to public officials of WeGO member cities and is limited to a maximum of 3 applicants per city. For more information, click [here](#).



Asia-Pacific Governance Watch, Issue 243

This report covers various topics of governance in Asia and the Pacific, such as 1) government policy and legislation; 2) government system and civil services; 3) management, capacity building and innovation;

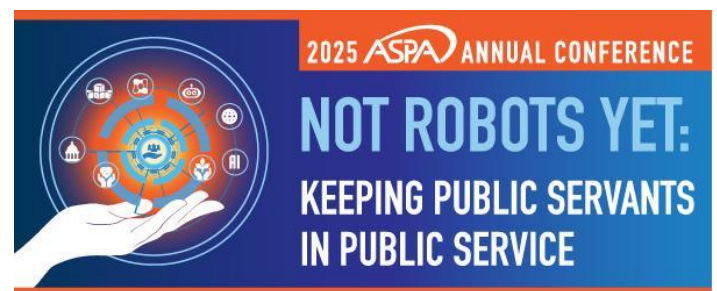
4) economic and social development and ICT; 5) public finance; and 6) private sector. For more information, click [here](#).



Asia-Pacific Governance Watch, Issue 245

This report covers the various topic of Asia and the Pacific governance, such as 1) government policy and legislation; 2) government system and civil services; 3) management, capacity building and innovation;

4) economic and social development and ICT; 5) public finance; and 6) private sector. For more information, click [here](#).



March 28–April 1, 2025 | Washington, DC
www.aspanet.org/annualconference | #ASP2025
Call for Proposals! Deadline: September 13

Calling for Proposal: ASPA 2025 Annual Conference—Not Robots Yet: Keeping Public Servants in Public Service

The ASPA 2025 Annual Conference will take place March 28-April 1, 2025 in Washington, DC. ASPA's Annual Conference creates space to compare global practices and this year's conference enables more profound comparisons. No matter how your country is using technology to advance public service excellence, there are success stories, failed initiatives and lessons learned available from which everyone can benefit. This track will encourage exchanges of practices and recent research, and generate new ideas from global and comparative perspectives. For more information, click [here](#).

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Upcoming Activities



IIAS Annual Conference

In 2025, the International Institute of Administrative Science (IIAS) will host its annual conference in collaboration with the Department of Administrative Reforms and Public Grievances (DARPG). This event will take place at the Bharat Mandapam in New Delhi from **February 10-14, 2025**

The central theme of the conference, “Next Generation Administrative Reforms – Empowering Citizens and Reaching the Last Mile,” aims to address the evolving challenges of governance in the modern world

The conference agenda will feature a series of plenary sessions, panel discussions, and parallel sessions, offering diverse perspectives on both the main theme and other critical issues identified by the organizers’ networks.

Important dates:

September 14: Deadline for calls

November 15: Deadline for abstracts

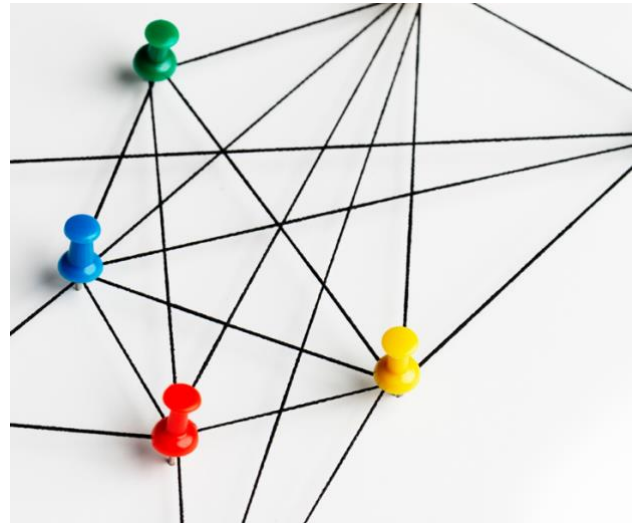
November 30: Deadline for panels

Practical Information

Submissions should be made through:
<https://www.conftool.net/ias-darpg-indiaconference2025/>

All information related to the conference is available through: <https://www.ias-darpg-indiaconference2025.org/>

All inquiries can be made through: info@ias-darpg-conference2025.org



Beyond Borders: Innovating Customs for a Connected World (EPSA Webinar)

Register for the upcoming EPSA webinar on 17 October 2024 to examine key trends in customs innovation. Focusing on policy reform and the role of technology in improving customs operations and border control, the free webinar is open to all European public sector officials. For more information, click [here](#).



Global Symposium on Data and Digital Governance

The Global Symposium on Data and Digital Governance will be taking place in Shanghai (19-20 October 2024, Shanghai, China) and Deqing (21-22 October 2024, Deqing, China), organized by UN DESA/DPIDG. The workshop is being organised under the scope of the UN Peace and Development Fund’s (UN PDF) capacity



development project on Developing institutional capacities for digital data management and cooperation to advance progress toward the Sustainable Development Goals. The aim of the UN PDF 2030-Sub-Fund Project is to implement innovative, forward-looking and pro-active projects in support of the 2030 Agenda and the Sustainable Development Goals (SDGs).

The Global Forum seeks to address the existing challenges and gaps in implementing national digital data governance frameworks among countries, through enhancing the institutional capacities of countries to utilize, manage and govern data in a comprehensive, objective and evidence-based manner, through regional and global cooperation. The aim is to build awareness and develop institutional capacities in building national data governance frameworks in developing countries, especially those in Africa and the Asia Pacific region. For more information, click [here](#).



Strengthening Institutional Capacities in Africa for Effective Implementation of the 2030 Agenda for Sustainable Development and AU Agenda 2063

The African Peer Review Mechanism (APRM) and the United Nations Department of Economic and Social Affairs (UN DESA) regional workshop on Strengthening institutional capacities in Africa for effective implementation of the 2030 Agenda for Sustainable Development and AU Agenda 2063: Follow-up to the 2024 HLPF and Summit of the Future is the fifth in a series designed to support countries in their efforts to build effective, accountable and inclusive institutions at all levels. The workshop will held from 24-26 October 2024 in Cape Town, South Africa.

This workshop aims at supporting African countries in exploring development of concrete, tangible outcomes and plans of action for building effective, accountable and inclusive institutions that contribute to implementation of the 2024 Ministerial Declaration of the HLPF, the Pact of the Future and the second 10-year implementation plan of AU Agenda 2063 with a view to accelerating the achievement of national aspirations and objectives while responding to the related national development priorities identified by countries. The topics will focus on institution building strategies that support efforts to safeguard the future; manage national, regional and global shocks; build local knowledge and capacities by leveraging the principle of subsidiarity; promote science, technology and innovation while addressing digital divides; and transform the global financial system. For more information, click [here](#).



Registration is now open: 2024 AAPA-EROPA-AGPA-IAPA Joint Conference with the theme "Towards World Class Bureaucracy"

The registration for this year's APPA-EROPA-AGPA-IAPA Joint Conference is now open! Join the discussion on digital transformation, Artificial Intelligence, leadership in volatility, uncertainty, complexity and ambiguity (VUCA) and post-pandemic bureaucracy, public values, risk management, and more. Take advantage of the opportunity to network, make significant connections with fellow participants, and learn from the most esteemed speakers in the public administration community. The conference will take place 5-7 November 2024 at Universitas Gadjah Mada, Yogyakarta, Indonesia. For more information, click [here](#).

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Effective Governance and the Quintet of Change for the Implementation of the Sustainable Development Goals: Webinar 6 on Leaving No One Behind

This webinar, to be held on 13 November 2024, will examine some of the elements of leaving no one behind and innovative solutions that have used digital technologies for the achievement of the Sustainable Development Goals. Bridging the digital divide is a critical priority for ensuring that no one is left behind, including the development of affordable technology, skills and availability of productive services. Digital inclusion requires collaboration and cooperation across government and private sector organizations. A whole-of-government and whole-of-society approach is needed to drive digital inclusion initiatives that ensure equitable access to digital technologies and opportunities for all citizens, leaving no one behind. For more information, click [here](#).



International CAF Trainers Event

The International CAF Trainers Event, held on 20 and 21 November 2024, in Maastricht, the Netherlands, is designed for CAF practitioners worldwide. Organised by the European CAF Resource Centre, it offers hands-on, practical training with real-life case studies. Topics include CAF basics, soft skills like communication and conflict management, and the newly published Procedure on External Feedback 2024. The event fosters knowledge-sharing among experienced and new practitioners, focusing on enhancing training delivery and total quality management. Participants will engage in role-play exercises, provide feedback, and help shape future CAF training materials. For more information, click [here](#).



Behavioural Science to Foster Innovation (EPSA Workshop at EIPA)

EPSA's Behavioural Science to Foster Innovation workshop on 22 November 2024 in Maastricht, the Netherlands, will introduce participants to key behavioural science concepts and how they can drive innovation in the public sector. The event will focus on understanding human behaviour, overcoming biases that hinder innovation, and designing solutions that better serve public service users. Through interactive sessions and case studies, attendees will gain practical experience in applying behavioural insights to real-world challenges. Travel and accommodation for selected participants will be covered by EPSA. For more information, click [here](#).

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Public Sector Social Security Performance: Study Results and Dashboard Launch

EIPA's Public Sector Social Security Performance event on 27 November 2024 will present the results of a benchmarking study conducted with the Dutch Ministry of the Interior. This study, part of a multi-year project, evaluates public services in areas like social security, employment, income, and wealth across 35 countries. The chapter examines how government policies and global economic trends impact well-being, focusing on issues like inequality and social security for vulnerable populations. During the online session, experts will unveil key findings and launch an interactive dashboard, providing insights into policy outcomes and societal impacts. Registration is free. For more information, click [here](#).



Integrity First: Values and Ethics for a Modern Public Service

Throughout their working lives, public servants will confront many challenging ethical scenarios where an appropriate ethical path is not abundantly clear. Guided

by organizational rules and values, some situations are easy to navigate. Others, however, are much more challenging and could potentially impact their ability to maintain public trust. Together with the Schulich ExecEd, Schulich School of Business at York University, IPAC has developed a training program focusing on key aspects of values and ethics in the public service, with a special emphasis on the development and maintenance of high ethical standards amid rapid change in the public service at all levels of government in Canada. Through this course, public servants will gain valuable information to protect themselves and others from challenging ethical scenarios and communicate to their employers and stakeholders that they are certified through IPAC and Schulich to uphold the highest ethical standards in their professional lives.

This course focuses on key aspects of values and ethics in the public service, with a special emphasis on developing and maintaining high ethical standards amid rapid change in the public service at all levels of government in Canada. Content for the course is grouped into three themes:

- Values and Ethical Foundations for Public Servants
- Ethical Decision-Making
- Protections and Responsibilities

A virtual session will be held on November 28, 2024. Upon completion of the course, receive digital credentials from IPAC and Schulich ExecEd, showcasing your capability to uphold industry standards. The program qualifies for many Professional PD requirements. For more information, click [here](#).



Negotiation Marathon: A Unique Immersive Experience

The European Institute of Public Administration (EIPA) and [ESSEC IRENÉ](#), in partnership with the [Organisation Internationale de la Francophonie \(OIF\)](#), are excited to

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offer a new, exceptional training course: the Negotiation Marathon. Simulating the resolution of a conflict in a multilateral environment, this immersive experience, unique in its duration and nature, encourages participants to explore their limits and develop strategies to overcome them. In this bilingual course, participants explore the boundaries of their negotiating skills in a simulated protracted international crisis. The marathon will take place from 3-4 December 2024 in Maastricht (NL). For more information, click [here](#).



Invitation to the 33rd NISPAcee Annual Conference

The 33rd NISPAcee Annual Conference, will be taking place May 22-24, 2025, in Bratislava, Slovakia, organized in cooperation with the University of Economics, Bratislava. The conference will focus on the polycrisis and its impacts at various levels from the perspective of governments as well as other stakeholders. Although the polycrisis is an ongoing phenomenon, research can identify not only various challenges and opportunities of governments and other stakeholders but also the first lessons to be learnt. For more information, click [here](#).



European Institute of Public Administration (EIPA) – 2024 Training Catalogue and Course Overview

Discover EIPA's [2024 Training Catalogue](#) and find out the course that best suits your learning needs. Browse through the various topics on which EIPA can offer expertise.

You can also access the [French](#), [German](#), [Italian](#) and [Spanish](#) version of the catalogue.

An overview of upcoming courses can be found [here](#).

European Institute of Public Administration (EIPA) – Upcoming Courses

[Data Protection: Refresher and Advanced Course for DPOs and Data Protection Experts](#)

Maastricht (NL) & Online, 7-9 October 2024

This course will help you to refresh and update your data protection knowledge. The most pressing data protection topics will be detailed by speakers and practitioners who are at the forefront of data protection. The course includes hands-on workshops designed to help you learn and share best practices within your organisation.

[EU Law for Non-Lawyers](#)

Luxembourg (LU), 14-16 October 2024

This three-day course will provide a concentrated, in-depth introduction into the legal system of the EU and the most important principles governing the adoption and enforcement of European Union law.

[Citizen Participation for More Co-Created Policies?](#)

Online, 16-17 October 2024

Learn everything you need to know about involving citizens in the policy making process; from citizens

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consultation to the more participatory approach of stakeholder/citizen engagement.

[Cross-Border Judicial Cooperation in Civil Matters: Recent Developments From the CJEU](#)

Luxembourg (LU), 18 October 2024

Focussing on recent CJEU case-law in the area of judicial cooperation in civil and commercial matters, this course is devised to tackle emerging issues that have arisen in the context of the application of the Brussels I-bis Regulation.

[Introductory and Practitioners' Seminar: European Public Procurement Rules, Policy and Practice](#)

Maastricht (NL), 22-25 October 2024

This comprehensive seminar will provide you with an understanding of the principles and procedures of European public procurement policy, focusing on the Public Procurement Directives and relevant case law. You will be guided through the Public Procurement Directive 2014/24/EU and the Utilities Directive 2014/25/EU. During the seminar you will receive insights into the application of professional procurement practices.

[Monitoring and Evaluation of EU Structural and Cohesion Fund Programmes: Measuring Progress and Impact in 2021-2027](#)

Prague (CZ), 22-24 October 2024

About 400 new Structural and Cohesion Fund programmes for the 2021-2027 period are now being implemented. Member States have set up monitoring and reporting systems and evaluation plans have been agreed on for the new period. Within this context, are you aware of what the New Regulations say about the new monitoring and evaluation requirements?

[AI Risk Management in the EU](#)

Maastricht (NL) & Online, 28-29 October 2024

This intensive two-day course is a deep dive into AI compliance and risk management in the EU. Become familiar with the EU AI Act's risk-based approach and explore its interplay with the larger digital regulatory

framework including the GDPR, DSA, DMA and NIS2 Directive.

[Cohesion Policy Project Appraisal 2021-2027, CBA, and Economic Appraisal](#)

Online, 6-12 November 2024

This 2-stage online course will focus on the new Project Appraisal requirements for EU co-financed investment projects and the new Economic Appraisal Vademecum of DG REGIO. It will clarify the link between the Cost-Benefit Analysis (CBA) Guide, CBA requirements and using the Vademecum.

[Understanding EU Decision-Making: Principles, Procedures, Practice](#)

Maastricht (NL) & Online, 6-8 & 14-15 November 2024

This course will get you up to speed on the essential elements of how the EU system works: the different powers that the EU has, who does what, and how you can have a role in shaping EU decisions. It is concise but thorough, and focusses in detail on EU law-making. It includes an online introductory course that introduces the foundations of decision-making in the EU.

[Regulatory Impact Assessments](#)

Online, 6-7 November 2024

This course provides an introduction to Regulatory Impact Assessments (RIAs), covering their uses, methods, and functioning. It offers an overview of the current state of the art in RIA theory and practice, drawing on the approach followed by the European Commission.

[Cross-Border Debt Recovery: EU Proceedings](#)

Luxembourg (LU), 7-8 November 2024

The purpose of this course is two-fold: to familiarise participants with the main characteristics and structure of the EOP, ESCP, and EAPO proceedings, and to shed light on the main issues practitioners and judges can encounter while using these instruments in practice.

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[European Public Procurement, Concessions, and Contract Management](#)

Barcelona (ES), 7-8 November 2024

This course covers the latest rules and developments in European public procurement, concessions, and contract management. Ideal for contracting authorities and businesses, it provides essential knowledge of European-level regulations and policies. Participants will also benefit from a platform to exchange experiences and concerns in these areas.

[Strategic Foresight in Policy-Making: From Anticipating Surprise to Robust Strategy](#)

Online, 14-15 November 2024

The course introduces many different foresight tools along the foresight process in the policy cycle and allows you to easily identify and discuss opportunities for practical application. You learn about explorative scenarios, horizon scanning, megatrends, Delphi analysis, and wild cards. More importantly, you learn how to make foresight products useful for policy planning, by transforming foresights into strategic foresight.

[EU Law Resources Online – How to Get the Info You Need](#)

Online, 15 November 2024

This online course offers a comprehensive and structured guide to a wide range of internet resources, both free and commercial, focused on EU issues. It trains you in their proficient use, enabling you to quickly and efficiently retrieve the EU information you need.

[The Infringement Procedure: How to Respond to Commission Investigations and Avoid Court Cases](#)

Luxembourg (LU), 18-19 November 2024

Make your national administration a winner in EU infringement procedures: respond successfully to Commission allegations, avoid the risk of a court case, a condemnatory ruling and potential financial sanctions for your national administration.

[Management, Implementation and Audit of the New 2023-2027 Common Agricultural Policy – Arachne](#)

Madrid (ES), 20-22 November 2024

This highly practical course will provide you with a comprehensive overview and detailed understanding of all the practical aspects of management, implementation, control, audit and fraud prevention in the new 2023-2027 Common Agricultural Policy (CAP) and its funds.

[Competitive Dialogue and Negotiated Procedures Master Class](#)

Maastricht (NL), 20-21 November 2024

The focus of this course is related to the practical application of the 2014 Public Procurement Directives and the Directive 2014/25/EU, recognising that not all ways in which the procedure has been applied are equally effective in securing value for money for the awarding body.

[Audit and Anti-Fraud in RRF and ESIFs 2021-2027 – Exchange of Audit Experiences Between AAs, EC, OLAF and ECA](#)

Zagreb (HR), 2-4 December 2024

The course has a very practical and interactive character. All presentations, given by audit and fraud prevention experts from the European Commission, European Anti-Fraud Office (OLAF), European Court of Auditors and national AAs, include concrete examples and real-life case studies.

[European Union Civil Service Law](#)

Luxembourg (LU), 5-6 December 2024

The aim of the conference is to inform participants about recent developments in the case law of the General Court and to look in more detail at specific issues regarding civil service litigation in the EU, including those which are currently on the agenda; and to provide scope for a debate and a critical assessment of this case law among the key actors concerned.



[Good Practice for Implementing Structural Funds Programmes 2021-2027](#)

Maastricht (NL) & Online, 5-6 December 2024

Around 400 programmes are being implemented for Cohesion Policy in the 2021-2027 period. Do you know what the new programmes look like and how they are changing with the STEP regulation? How they compare to the last programming period and how have finances been planned? In this course we will refer to a selection of new programmes as well as reporting and other templates. We will also see how Cohesion Policy programmes will be coordinated with the RRF and other EU instruments.

[Buying AI and Using AI in Procurement](#)

Barcelona (ES), 12-13 December 2024

This course offers participants an in-depth exploration of the intersection between AI and public procurement, providing a thorough understanding of regulatory frameworks, practical applications, and emerging trends.

To contact the UNPAN team, click on the following icons:

